What to Expect for Your 2027 Plan

BlueCare Plus Choice (HMO D-SNP)℠

Every year, we'll send you the **Annual Notice of Change**. It gives you more details about what's changing in your plan. Here's a quick look at some 2027 benefits.

Starting Oct. 15, you can see your **Evidence of Coverage** and other important documents online. Log in to **bluecareplus.bcbst.com/yourmaterials**.

BlueCare Plus
Tennessee

Benefits You'll Keep

These things will be the same for your plan next year.

$0 Premiums and Deductibles

Earn Gift Cards for Certain Health Screenings*

$0 In-Network Medical Copays

Hearing Coverage

$400 Annual Vision Allowance

Home-Delivered Meals After Qualifying Inpatient Stays

Fitness Program

Costs shown are for providers in our network and approved vendors. This information is not a complete description of benefits. Benefit limits may apply. For full plan details, check your Evidence of Coverage. Or give us a call.

* Certain restrictions may apply with reward use.

Changes for 2027

Dental Coverage

Your 2027 plan includes a **$3,000** annual allowance for covered comprehensive dental services. You can use it on things like fillings, extractions and dentures.

Your Flex Card

You'll get a **$352** allowance each month on your flex card to use for over-the-counter (OTC) items. And if you qualify, you can use your allowance for healthy food,[1] like fruits, veggies, canned goods and more. You'll need to use your money up each month. It won't roll over to the next month.

Transportation[2]

In 2027, you'll get **100 one-way rides** to plan-approved locations included at no extra cost. You can use these rides for medical, dental, vision, hearing, pharmacy and fitness visits. Each one-way ride counts as one trip.

[1] The allowance for healthy food items is a Special Supplemental Benefit for the Chronically Ill (SSBCI). Not all members qualify. Find more information about this benefit and how to qualify in your Evidence of Coverage, or at bluecareplus.bcbst.com.

[2] This benefit is for transportation to Medicare-covered benefit locations your TennCare℠ (Medicaid) benefit doesn't cover.

Questions?

If you have questions about your 2027 benefits, contact us. We're here to help.

Online

bluecareplus.bcbst.com

Phone

800-332-5762, TTY 711

Oct. 1 to March 31, 8 a.m. to 9 p.m. ET, seven days a week
April 1 to Sept. 30, 8 a.m. to 9 p.m. ET, Monday through Friday

BlueCare Plus is an HMO D-SNP plan with a Medicare contract and a contract with the Tennessee Medicaid program. Enrollment in BlueCare Plus Tennessee depends on contract renewal.

The healthy food benefit listed is a special supplemental benefit for members with certain chronic conditions. Qualifying chronic conditions include, but aren't limited to, cardiovascular disorders, diabetes mellitus, obesity, chronic lung disorders and chronic gastrointestinal disorders. Additional qualifying conditions exist. See plan materials for complete list. Not all members (even those with a qualifying condition) qualify. Eligibility is based on meeting the CMS definition of "chronically ill enrollee" and all applicable plan coverage criteria. We provide members with a flex card to use for select plan benefits. Value of the flex card is preloaded with certain amounts, according to benefits. Value of card may be zero. Card may not be used at all merchants or providers. Merchants and providers must accept major credit cards. Purchases may be restricted to certain types of items and services. Benefit limits may apply. Check your Evidence of Coverage for details. Or give us a call. TennCare is not responsible for payment of these benefits, except for appropriate cost sharing amounts. TennCare is not responsible for guaranteeing the availability or quality of these benefits. References to more, extra, additional or otherwise enhanced benefits BlueCare Plus Tennessee offers are applicable only to Medicare benefits, not Medicaid benefits. Gift cards are available to eligible members as part of the BlueCare Plus Tennessee Rewards and Incentives Program. Total rewards and health actions are dependent on eligibility for specific activities, which will vary by individual. Members may not qualify for all health activities. One reward per healthy activity per year. Dates of service must be in the current plan year. Rewards will be administered once the claim is processed, which can take up to 90 days. Activities that earn rewards are subject to change.

Member Service: 8 a.m. to 9 p.m. ET, 7 days a week (Oct. 1–March 31); 8 a.m. to 9 p.m. ET, M–F (April 1–Sept. 30).

BlueCare Plus Tennessee complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex[1].

[1] Consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 800-332-5762 (TTY: 711) or speak to your provider.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 800-332-5762 (TTY: 711) o hable con su proveedor.

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 800-332-5762 (الهاتف النصي: 711) أو تحدث إلى مقدم الخدمة.

BlueCare Plus Tennessee

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