

BlueCare Tennessee and CoverKidsSM

Prior Authorization Requirements

Your patients with BlueCareSM, TennCareSelect or CoverKids coverage may need a prior authorization for the following services in an inpatient or outpatient setting.

Please note: Authorization isn't a confirmation of coverage or benefits. Payment of benefits remains subject to all health benefit plan terms, limits, conditions exclusions, and the member's eligibility at the time services are rendered.

- › Allergen Immunotherapy
(More Than 150 Doses Per Calendar Year)
- › All Non-Covered, Investigational,
or Cosmetic Procedures or Services
- › All Out-of-Network Services
- › Bariatric Surgery
- › Durable Medical Equipment and Supplies
Costing More Than \$500*
- › Gender Reassignment Surgery
- › High-Cost Laboratory and
Genetic Testing Services****
- › High-Tech Imaging (Doesn't Apply
to TennCareSelect or CoverKids)***
- › Home and Community-Based
Services (HCBS)
- › Hourly Home Health Services
and Private Duty Nursing
- › Inpatient Admissions
- › Inpatient Rehabilitation
- › Joint Replacements
- › Long-Term Acute Care Admissions
- › Non-Emergent Transportation
(Doesn't Apply to CoverKids)
 - Out-of-State Trips
 - Trips for Minors Without an Escort
- › Select Outpatient Procedures*
- › Skilled Nursing Facility Admissions
- › Specialty Pharmacy Drugs**
- › Spinal Procedures
- › Transplant Services
- › Vision and Hearing Services (Authorization
Required for Patients 21 and Older)

* Please refer to the **BlueCare Tennessee Provider Administration Manual** for more detailed requirements.

** You can view Specialty Pharmacy Drugs requiring prior authorization here: <https://bluecare.bcbst.com/forms/Provider%20Forms/BlueCare-Specialty-Pharmacy-List.pdf>

*** Review the high-tech imaging codes requiring prior authorization here: <https://payerinfo.zendesk.com/hc/en-us/articles/28667227591063-BlueCross-BlueShield-of-Tennessee-Prior-Authorization-List-PAL-Codes-Under-Management-High-Tech-Imaging>

**** You can view the high-cost lab testing codes requiring prior authorization here: https://bluecare.bcbst.com/forms/Provider%20Forms/High_Cost_Lab_Prior_Authorization_List.pdf

Behavioral Health

- › Applied Behavior Analysis
- › Comprehensive Child and Family Treatment
- › Continuous Treatment Team
- › Crisis Stabilization Unit
- › Electroconvulsive Therapy (ECT)
- › Inpatient Care (Psychiatric and Detoxification)
- › Intensive Outpatient Program (Excluding SUD Treatment)
- › Partial Hospitalization Program (Excluding Substance Use Disorder (SUD) Treatment)
- › Program for Assertive Community Treatment
- › Psychological/Neuropsychological Testing
- › Residential Treatment
- › Respite
- › Routine, Enhanced and Medically Fragile Supported Housing
- › Subacute Hospitalization
- › Transcranial Magnetic Stimulation

You can request prior authorization for these services on BlueCross' payer space within the Availity provider portal, where you can also confirm coverage and verify benefits.

Prior authorization can also be requested by calling:

Medical/Behavioral Health/Specialty Pharmacy:

BlueCare and CoverKids 1-888-423-0131

TennCareSelect 1-800-711-4104