



# Primary Care Provider (PCP) Change Request

When you choose a PCP, we'll send you a new Member ID card.  
If you need to see your PCP right away, give us a call at:

BlueCare<sup>SM</sup>: **1-800-468-9698**

TennCare *Select*: **1-800-263-5479**

CoverKids: **1-888-325-8386**

Fill this out and mail, email or fax to:  
Mail: **PCP Change Team**  
1 Cameron Hill Circle, Suite 35  
Chattanooga, TN 37402  
Email: **FAX\_pcp@bcbst.com**  
Fax: **1-888-261-9025**

## Member Information

Full Name: \_\_\_\_\_

Member ID: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

## PCP – 1st Choice

Name of PCP you'd like: \_\_\_\_\_

Provider ID Number (listed in the Provider Directory): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

## PCP – 2nd Choice

Name of PCP you'd like: \_\_\_\_\_

Provider ID Number (listed in the Provider Directory): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_



Do you need help with your health care, talking with us, or reading what we send you? If so, call us for free at:

BlueCare **1-800-468-9698**,  
TennCare *Select* **1-800-263-5479**, or  
CoverKids **1-888-325-8386**  
(TRS: **711** ask for **888-418-0008**)



BlueCare<sup>SM</sup>  
TennCare *Select*  
CoverKids

1 Cameron Hill Circle | Chattanooga, TN 37402 | [bluecare.bcbst.com](http://bluecare.bcbst.com)

BlueCare Tennessee is an Independent Licensee of the Blue Cross Blue Shield Association. We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or treated you differently? Then call BlueCare **1-800-468-9698**, TennCare *Select* **1-800-263-5479**, CoverKids **1-888-325-8386** or TennCare **1-855-857-1673** (TRS **711**) for free.

Spanish: Español ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al BlueCare **1-800-468-9698**. Llame al TennCare *Select* **1-800-263-5479**. Llame al CoverKids **1-888-325-8386** (TRS: **711: 1-888-418-0008**).

یەدروک :Kurdish

ئەگەر بە کوردی سۆرانی قسە دەکەن، خزمەتگوزارییەکانی وەرگیران بەخۆراییی دەخرێتە بەردەستتان. پەیوەندی بکەن بە ژمارە  
TRS: **711: 1-888-418-0008**) **1-888-325-8386** CoverKids **1-800-263-5479** TennCare *Select* **1-800-468-9698** BlueCare