of Tennessee

Preferred Specialty Pharmacy Network

The pharmacies in our Preferred Specialty Pharmacy Network provide our members with self-administered and provider-administered specialty drugs at discounted rates. When your doctor sends your prescription to the specialty pharmacy, they'll send your drugs to your home or provider's office.

Pharmacy	Phone	Fax
Accredo Health Group*	1-888-239-0725	1-866-387-1003
Advanced Home Infusion	1-423-378-7350	1-833-986-1057
Advanced InfusionCare	1-800-482-8466	1-229-242-9914
American Service and Product Inc.*	1-708-671-1200	1-708-448-8598
Amerita, Inc.	1-423-893-9335	1-423-893-9336
AnovoRx*	1-844-288-5007	1-901-201-5465
ARJ Infusion	1-866-451-8804	1-800-815-6808
Avita Drugs LLC*	1-888-792-8482	1-225-924-2620
Ballad Health Specialty Pharmacy - Kingsport	423-343-1460	423-610-3362
Ballad Health Specialty Pharmacy – Johnson City	423-431-7760	423-610-3361
Baptist Specialty Pharmacy	1-844-605-5496	1-901-226-2496
Biologics by McKesson*	1-800-850-4306	1-800-823-4506
BioPlus Specialty Pharmacy	1-888-292-0744	1-800-269-5493
Bluebird Pharmacy	1-888-526-4034	1-954-708-1904
Brindley's Vital Care	1-256-878-2111	1-256-878-7030
Cempa Community Pharmacy	1-423-541-9450	1-423-541-9449

Pharmacy	Phone	Fax
CenterWell Pharmacy	1-800-486-2668	1-877-405-7940
Continuum Rx Knoxville	1-800-665-2850	1-865-934-0249
Continuum Rx Nashville	1-800-665-2850	1-877-438-9380
CRMC Outpatient Pharmacy	1-931-783-2552	1-931-783-2553
CSI Pharmacy*	1-833-569-1005	1-430-200-4889
Cumberland Vital Care	1-931-456-0680	1-931-456-4857
CVS Specialty*	1-888-651-2697	1-800-323-2445
Dixie Vital Care	1-931-241-5655	1-931-241-5654
East Tennessee Children's Hospital Specialty Pharmacy	1-865-541-8491	1-865-541-8546
Erlanger Health Specialty Pharmacy	1-423-778-2600	1-423-778-2612
Ethical Factor Rx	1-866-642-2920	1-844-804-4968
Eversana Life Science Services*	1-636-519-2400	1-877-473-3172
First Choice Home Infusion/Specialty Pharmacy	1-866-665-3244	1-844-324-3244
FountainRx*	1-423-307-5757	1-423-307-5241
IVXpress*	1-865-862-4557	1-865-862-4556
Heritage Biologics	1-816-875-5101	1-844-878-6793
HPC Specialty Pharmacy	1-800-757-9192	1-855-813-0583

Pharmacy	Phone	Fax
InfuCare Rx	1-877-828-3940	1-877-828-3941
IV Solutions, Inc.	1-615-227-5900	1-615-367-1808
KabaFusion	1-877-397-8341	1-629-204-6596
LUX Infusion 5	1-800-962-6339	1-866-755-6339
Middle Tennessee Pharmacy Services	1-931-684-9987	1-931-684-2937
MLH Shelby Oaks Pharmacy	1-901-516-8168	1-901-266-6691
Next Step Specialty Pharmacy	1-833-855-1769	1-251-202-6416
NPS Pharmacy	1-866-406-9266	1-866-420-4686
NuFactor*	1-800-323-6832	1-855-270-7347
Onco360 Louisville	1-877-662-6633	1-877-662-6355
Option Care	1-877-726-0776	615-726-8887
OptiVRx	1-888-503-5623	1-865-500-3968
Optum Infusion Pharmacy	1-877-306-4036	1-877-542-9352
P3 Compounding Pharmacy	1-865-769-5180	1-865-769-5179
Paragon Infusion	1-865-540-1002	1-865-525-0522
Park Pharmacy	1-877-986-2046	1-615-986-7655
Restore Rx, Inc.*	1-877-388-0507	1-901-388-0407
Rocket City Vital Care	1-256-970-1800	1- 256-937-2233

Pharmacy	Phone	Fax
Santa Rosa Pharmacy	1-850-622-3313	1-850-622-3255
Senderra*	1-888-777-5547	1-888-777-5645
Soleo Health	1-844-575-1515	1-614-467-8200
Specialty Care Rx	1-855-899-9869	1-901-560-3581
St. Matthew's Specialty Pharmacy	1-844-690-4462	1-844-524-4673
Star Discount Pharmacy	1-256-534-1118	1-256-763-7268
Synergen Rx.	1-888-975-2191	1-404-900-9209
Tennessee Cancer Specialists Pharmacy	1-865-934-5806	1-865-934-5816
Transcript Pharmacy*	1-866-420-4041	1-601-420-4040
TwelveStone Medical	1-844-893-0012	1-800-223-4063
University Pharmacy	1-865-305-7420	1-865-305-7417
Value Specialty Pharmacy	1-855-265-8008	1-814-283-2211
Vital Care of Central Mississippi	1-601-859-8200	1-601-859-8201
Vital Care of Chattanooga	1-423-206-9840	1-423-206-9841
Vital Care of Knoxville	1-865-253-7740	865-253-7736
Vital Care of Memphis	1-901-322-8380	1-901-328-5664
Vital Care of North Mississippi - Tupelo	1-662-260-3366	1-662-269-1568
Vital Care of Northwest Alabama	1-256-740-3999	1-256-740-3997
West Tennessee Healthcare Specialty Pharmacy	1-731-661-2260	1-731-661-2261

If you have questions about your Preferred Specialty Pharmacy Network, just give us a call at the Member Service number on the back of your Member ID card.

*Pharmacy ships to all 50 states

BlueCross BlueShield of Tennessee (BlueCross) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex[1]. BlueCross does not exclude people or treat them less favorably because of race, color, national origin, age, disability or sex.

BlueCross:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as: (1) qualified sign language interpreters and (2) written information in other formats, such as large print, audio and accessible electronic formats.
- Provides free language assistance services to people whose primary language is not English, such as: (1) qualified interpreters and (2) information written in other languages.

If you need these reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711).

If you believe that BlueCross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance ("Nondiscrimination Grievance"). For help with preparing and submitting your Nondiscrimination Grievance, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711). They can provide you with the appropriate form to use in submitting a Nondiscrimination Grievance. You can file a Nondiscrimination Grievance in person or by mail, fax or email. Address your Nondiscrimination Grievance to: Nondiscrimination Grievance; c/o Manager, Operations, Member Benefits Administration; 1 Cameron Hill Circle, Suite 0019, Chattanooga, TN 37402-0019; (423) 591-9208 (fax); Nondiscrimination_OfficeGM@bcbst.com (email).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1–800–368–1019, 800–537–7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

You can contact BlueCross's Nondiscrimination Coordinator at 423-535-1010 (TTY: 1-800-848-0298 or 711); Nondiscrimination_CoordinatorGM@bcbst.com (email); or Corporate Compliance, 1 Cameron Hill Circle, 1.4, Chattanooga, TN 37402.

This notice is available at BlueCross's website: bcbst.com.

BlueCross BlueShield of Tennessee, Inc., an Independent Licensee of the BlueCross BlueShield Association.

BlueCross BlueShield of Tennessee is a Qualified Health Plan Issuer in the Health Insurance Marketplace.

[1] Consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2))

ATTENTION: If you speak English, free language assistance services and appropriate auxiliary aids and services are available to you. Please call the Member Service number on the back of your Member ID card or 1-800-565-9140 (TTY: 1-800-848-0298).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma, así como ayudas y servicios auxiliares adecuados. Llame al número de Servicio de atención a miembros que figura en el reverso de su tarjeta de identificación de miembro o al 1-800-565-9140 (TTY: 1-800-848-0298).

انتباه: إذا كنت تتحدث العربية، فستوفر لك خدمات المساعدة اللغوية المجانية والخدمات والأدوات المساعدة المناسبة. يرجى الاتصال برقم خدمة الأعضاء الموجود على ظهر بطاقة هوية العضو الخاص بك أو بالرقم الهاتفي النصي: 1-800-565-9140 (1-800-848-0298 TTY)

注意：如果您說中文，我們提供免費的語言協助服務，以及適當的輔助協助和服務。請撥打會員 ID 卡背面的會員服務部號碼或 1-800-565-9140（聽障專線 (TTY)：1-800-848-0298）。

LƯU Ý: Nếu quý vị nói tiếng Việt, quý vị sẽ được cung cấp các dịch vụ hỗ trợ ngôn ngữ miễn phí và các dịch vụ và công cụ hỗ trợ phù hợp. Vui lòng gọi đến số của bộ phận Dịch vụ Hội viên ở mặt sau Thẻ ID Thành viên của quý vị hoặc số 1-800-565-9140 (TTY: 1-800-848-0298).

주의: [한국어]를 사용하시는 경우, 무료 언어 지원 서비스 및 적절한 보조 기구와 서비스가 제공됩니다. 가입자 ID 카드 뒷면의 가입자 서비스 전화번호 또는 1-800-565-9140(TTY: 1-800-848-0298)번으로 전화하시기 바랍니다.

ATTENTION : Si vous parlez français, des services gratuits d'assistance linguistique et des aides et services auxiliaires appropriés sont à votre disposition. Veuillez appeler le numéro du Service adhérents indiqué au dos de votre carte d'assuré adhérent ou le 1-800-565-9140 (TTY/ATS : 1-800-848-0298).

ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາ ພາສາລາວ, ມີການບໍລິການ ຊ່ວຍເຫຼືອດ້ານພາສາ ແລະ ການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການທີ່ ເໝາະສົມໃຫ້ທ່ານ. ກະລຸນາໂທຫາເບີຂອງຝ່າຍບໍລິການສະມາຊິກ ທີ່ມີຢູ່ດ້ານຫຼັງບັດ ID ສະມາຊິກຂອງທ່ານ ຫຼື 1-800-565-9140 (TTY: 1-800-848-0298).

ማስጠንቀቂያ:- አማርኛ የሚናገሩ ከሆነ: ነጻ የቋንቋ እርዳታ አገልግሎቶች እና ተገቢ ረዳት መርጃዎች እና አገልግሎቶች ለእርስዎ ይገኛሉ። በአባልነት መታወቂያዎ ጀርባ ላይ በሚገኘው የአባላት አገልግሎት ቁጥር ወይም በ 1-800-565-9140 (TTY: 1-800-848-0298) ይደውሉ።

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste und geeignete Hilfsmittel und Dienstleistungen zur Verfügung. Bitte rufen Sie die Nummer des Mitgliederdienstes auf der Rückseite Ihrer Mitglieds-ID-Karte oder 1-800-565-9140 (TTY: 1-800-848-0298) an.

ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારા માટે નિઃશુલ્ક ભાષા સહાય સેવાઓ અને યોગ્ય સહાયક સાધનો અને સેવાઓ ઉપલબ્ધ છે. કૃપા કરીને તમારા સભ્ય ID કાર્ડની પાછળના સભ્ય સર્વિસ નંબર ઉપર અથવા 1-800-565-9140 (TTY: 1-800-848-0298) પર કૉલ કરો.

お知らせ：日本語をお話しになる場合は、無料の支援サービスと適切な補助器具・サービスがご利用いただけます。会員IDカードの裏面に記載の会員サービス番号あるいは1-800-565-9140 (TTY: 1-800-848-0298)まで、お電話にてご連絡ください。

PANSININ: Kung kayo ay nagsasalita ng Tagalog, available para sa inyo ang libreng mga serbisyong tulong sa wika at kaukulang mga auxiliary aid at mga serbisyo. Mangyaring tawagan ang numero ng Serbisyo sa Miyembro na nasa likod ng inyong Kard ng ID ng Miyembro o sa 1-800-565-9140 (TTY: 1-800-848-0298).

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएँ और उपयुक्त सहायक साधन और सेवाएँ उपलब्ध हैं। कृपया अपने सदस्य ID कार्ड के पीछे दिए गए सदस्य सेवा नंबर या 1-800-565-9140 (TTY: 1-800-848-0298) पर कॉल करें।

ВНИМАНИЕ! Если Вы говорите по-русски, Вам будут предоставлены услуги языковой поддержки и соответствующие вспомогательные средства и сервисы на бесплатной основе. Позвоните в отдел обслуживания участников по номеру, указанному на обратной стороне Вашей идентификационной карты участника, или по номеру 1-800-565-9140 (TTY: 1-800-848-0298).

توجه: اگر به زبان فارسی صحبت می کنید، خدمات کمک زبانی رایگان و مساعدت ها و خدمات کمکی مناسب در دسترس شما هستند. درصورتیکه عضو هستید، با شماره خدمات اعضا در پشت کارت عضویت خود یا (TTY: 1-800-848-0298) 1-800-565-9140 تماس بگیرید.

ATANSYON: Si w pale Kreyòl Ayisyen, genyen sèvis asistans gratis pou lang ansanm ak èd pou sèvis oksilyè apwopriye k ap disponib pou ou. Tanpri rele nimewo Sèvis Manm ki sou do kat ID Manm ou an oswa 1-800-565-9140 (TTY: 1-800-848-0298).

UWAGA: Osoby posługujące się językiem polskim mogą bezpłatnie skorzystać z pomocy językowej oraz rozwiązań i usług pomocniczych. Prosimy zadzwonić pod numer działu obsługi ubezpieczonych podany na odwrocie karty identyfikacyjnej członka lub numer 1-800-565-9140 (TTY: 1-800-848-0298).

ATENÇÃO: Se você fala Português, serviços gratuitos de assistência linguística e recursos e serviços auxiliares apropriados estão disponíveis para você. Ligue para o número de telefone do serviço de Atendimento ao Membro informado no verso de seu cartão de identificação de membro ou para 1-800-565-9140 (TTY: 1-800-848-0298).

ATTENZIONE: se parla italiano, sono disponibili per Lei servizi gratuiti di assistenza linguistica nonché aiuti e servizi ausiliari adeguati. Chiami il numero del Servizio per i membri riportato sul retro della Sua scheda identificativa del membro oppure il numero 1-800-565-9140 (TTY: 1-800-848-0298).

BAA'áKOHWIINIDZIN: Diné bizaad bee yáníłti'go, t'áá jiik'eh saad bee áka'anáʼawo' bee áka'anída'awo'ígíí dóó t'áadoole'é binahjí' bee adahodoonílígíí diné bich'į' anídahazt'i'í bee bika'aanída'awo'í ná dahóló. T'áá shóódí Biił Ha'dít'éhí Bika'anáʼawo' Biił Ha'dít'éhí ID naaltsoos nitł'ízí bine'dééʼ' binámboo bee hodíilnih doodago 1-800-565-9140 (TTY: 1-800-848-0298).

WICHDICH: Wann du Deitsch schwetzscht un brauchscht Hilf fer communicat-e kenne mer dich helfe unni as es dich ennich eppes koschde zellt. Mir kenne differnti Sadde Schprooch-Hilf beigriege aa fer nix. Ruf der Member Service Number uff die hinnerscht Seit vun dei Member ID Card uff odder 1-800-565-9140 (TTY: 1-800-848-0298).

FAASILASILAGA: Afai e te tautala i le faa-Samoa, o loo avanoa mo oe auaunaga fesoasoani mo gagana e aunoa ma se totogi faapea ma fesoasoani fa'aopo'opo ma auaunaga talafeagai. Faamolemole vala'au le numera o le Member Service (Auaunaga mo Tagata Auai) o lo'o i tua o lau pepa ID o le Member (Tagata Auai) po o le 1-800-565-9140 (TTY: 1-800-848-0298).

GAKIULA: Gare iga go kapetal Faluwasch, ye toore paliuwal yamem bwe tepangug rel gamatefal lane kapetal Faluwasch. Fale peshem kol yegili nampal Member Service ila yelog liugul tagurul Member ID kard la yam gare 1-800-565-9140 (TTY: 1-800-848-0298).

ATENSION: Guaha setbisio siha para hågu yanggen fifino' CHamoru hao, dibåtde na setbision inayudon fumino' CHamoru yan propriu na inasisten tråstes yan setbisio siha. Put fabot ågang i numiron Setbision Membro gi santatten i kattå-mu Member ID pat 1-800-565-9140 (TTY: 1-800-848-0298).