



1 Cameron Hill Circle
Chattanooga, Tennessee 37402
bluecare.bcbst.com

BlueCare Tennessee Workforce Development About Us

Our Workforce Development Team serves as a valuable, no-cost **resource** for **all** provider types within our long-term services and supports (LTSS) networks to help address workforce challenges. Workforce Development topics can range from recruitment and retention to onboarding and training. Our specialists are strategically located in the East, Middle and West regions of Tennessee. We actively seek out new programs, resources and connections tailored to the distinct challenges of each provider within those areas. Our approach involves delivering customized guidance and support catered to your agency's specific needs. When we work together, we can focus on supporting our members' needs and goals while maintaining an awareness of social, economic and geographic factors.

What we offer

- Providing tools to support a variety of workforce development challenges
- Developing recruitment and retention strategies, and supporting you with implementation
- Creating programs for recruitment pipelines and retention efforts
- Building community connections with schools, organizations, American Job Centers, etc.
- Researching and sharing region-specific information, resources, job fairs and events
- Gathering data to inform strategy and advocate for policy changes
- Supporting statewide initiatives with the Division of TennCare and other managed care organizations (MCOs)
- Providing technical assistance

Working with us

There are several ways to work with our team, including:

- **Consultations** – regular one-on-one support at your convenience and preferred cadence
- **Office hours** – a weekly opportunity to ask questions and inquire about resources
- **Check ins** – informal, unscheduled phone calls or email communications on a consistent basis
- **Email** – join our mailing list to receive regular communications, newsletters and event invitations
- **Program involvement** – participate in our available programs
- **Online** – check out our BlueCare Tennessee Workforce Development page for easy access to resources and tools
- **Stakeholder groups and trainings**

Contact us

Christian Ceccotti
Statewide Manager
Christian_Ceccotti@bcbst.com
(423) 290-9284

Kylie Hennie
Middle Region
Kylie_Hennie@bcbst.com
(615) 924-3424

Tonya Starks
West Region
Tonya_Starks@bcbst.com
(901) 713-9602

Patrick Hampton
East Region
Patrick_Hampton@bcbst.com
(423) 509-3791